

# Understanding Activities

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## Donor Management System

### What are Activities?

Activities are a way to track key interactions that take place between your organization and Contacts within the DMS.

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### How do Activities work in the DMS?

Activities always relate to at least one Contact and can be used as a task management tool to track **Calls** or **Meetings**. They are also used to record a history of interactions between a Contact and the Actions performed within your DMS.

For example, an Activity will be recorded on a Contact's Profile if they have **made a Contribution**, **have been sent an email through the DMS** or **have been merged with another Contact**.

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### Additional Details

- Activities can be applied to more than one Contact at a time.
  - They can also be assigned to Users of the DMS; the Assignee will receive an email notification of the Activity.
  - The Activity will also appear on that DMS User's [Activities Dashlet on the Home Tab](#).
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### Learn More

- [Adding & Viewing Activities](#)