How to See All of Your Groups and Smart Groups

Last Modified on 03/07/2023 11:01 am EST

Donor Management System

This article covers finding your previously-created Groups and Smart Groups. You can also:

- Add, modify, and delete a Group or Smart Group, or
- Manage the Contacts in those Groups & Smart Groups

Table of Contents:

- Viewing All Groups
 - From the Contacts Tab
 - From the Administrative Settings

Viewing All Groups

From the Contacts Tab

1. Go to the Contacts Tab

2. Select Advanced Actions on the top right corner of the screen and then Manage Groups

	Avenu	le Dashboard	Contacts C	Contributions	Campaigns Oppo	ortunities Reports DMS Mail			Settings He
									DMSCA DMSCA 👻
arch by	y conta	act name or email						Q	Advanced Sea
Acti	ions 👻	O Selected Records Onl	y 🔿 All 174 Reco	rds			All contacts 👻	Advanced Actions 👻	Add Contact 👻
		Name	City	Province	Phone	Email	Date Created	Merge Duplicate Individuals	
	4	A Amadu	Toronto	ON		amadua@canadahelps.org	Jul 13th, 2022 5:12 F	Merge Duplicate Organizations	3:59 PM
	4	A Amadu				amadua@canadahelps.org	Feb 27th, 2023 4:40	Manage Groups	4:50 PM
	4	A. L. Kostenko	Toronto	ON		angelakostenko88@gmail.com	Jul 7th, 2022 11:53 /	(BETA) Search Builder	1:21 PM
		Accessibility Foundation					Nov 24th, 2022 6:05	Bulk Import Contacts	11:17 AM
	4	aine@ainemcglynn.com				aine@ainemcglynn.com	Jun 24th, 2022 10:09	AM Oct 26th, 202	2 2:17 PM
	4	Alex Fergie	London	ON	5145216699	jubino+woodcoaster@canadahelps.org	Apr 20th, 2022 12:46	PM Feb 27th, 202	3 1:23 PM
	4	Alicia Mitre	Mississauga	ON		amitreeatwell@outlook.com	Oct 19th, 2022 2:01 F	PM Feb 24th, 202	3 2:39 PM
						lanage Groups			

3. On the Manage Groups Page, you will see the following fields and actions:

Wellness Avenue	Dash	nboard Cont	acts Contributions	Gampaigns	Opportunities	Reports	DMS Ma	iI	Settings DMSCA DMSCA
nage Groups									
Add Group									
Show 25 - en	atries								Update Smart Group Counts
Show 25 💌 en		Created By 👙	Descript	ion		Group \ Type ≑	ïsibility 🖨	Mailchimp Sync	
	Count 🖨	Created By 🌩 John Bonjovi	Descript 2	ion		Туре 🌲	isibility Jser and Jser Admin Dnly	Mailchimp Sync	as 1 2 3 4 Next Last
Name 1 <\$1000 Donors - All Time	Count 🖨		# ²	who have made do	onations more	Type ≑ , Mailing	Jser and Jser Admin Dnly Jser and	Mailchimp Sync	3

- 1. Hover your cursor to be able to edit the Group *Name*.
- 2. Press on the "pencil icon" to edit the Group *Description*.
- 3. See a list of all **Contacts** in the Group.
- 4. Change the Group Settings. You will also be able to add or remove a *Parent Group* associated with the Group.
- 5. Press on "More" to **Delete** the Group.

Note: Smart Groups will be labeled with (Smart Group)

From the Administrative Settings

- 1. Go to the Administrative Settings
- 2. Under CanadaHelps Contribute, select Manage Groups

Wellnezz Avenue Dashboard Contacts Contributions	Campaigns Opportunities	Reports DMS Mail	Settings H
lminister CanadaHelps DMS			
Customize Data and Screens			
Website Forms		Contact Types	
Activity Types		Tags (Categories)	
Communications			
Organization Address and Contact Info		Print Page (PDF) Formats	
Message Templates			
Localization			
Date Formats			
System Settings			
Payment Processor Settings		Import/Export Mappings	
Misc (Undelete, PDFs, Limits, Logging, etc.)		Receipt Settings	
CanadaHelps Contribute			
Manage Campaigns		GLAccounts	
Funds		Manage Groups	
CanadaHelps Campaign Group			
Campaign Groups			
DMS Mail			
Headers, Footers, and Automated Messages		DMS Templates	
From Email Addresses		Draft, Schedule, and Manage DMS Mails	
Mailchimp Settings			

3. On the *Manage Groups* page, you will be able to see a list of all Groups and various actions:

Note: Smart Groups will be labelled (Smart Group)

Wellness Avenue	Dash	board Co	ontacts	Contributions	Campaigns	Opportunities	Reports	DMS Mai	1			Settings DMSCA DMSCA
nage Groups												
											Undata	Smart Group Countr
Show 25 × en	tries									Fi		Smart Group Counts
Show 25 🔹 en		Created By	¢	Description			Group V Type ⊜	isibility 🖨	Mailchimp Sync	Fi		
	Count 🖨	Created By John Bonjov		Description			Type 🔶	isibility Jser and Jser Admin Dnly	Mailchimp Sync	Fi		
Name 1 <\$1000 Donors - All Time	Count 🖨		vi	e 2	no have made do	nations more	Type 🖨	Jser and Jser Admin	Mailchimp Sync	Fi		2 3 4 Next Last

- 1. Hover your cursor to be able to edit the Group *Name*.
- 2. Press on the "pencil icon" to edit the Group **Description**.
- 3. See a list of all **Contacts** in the Group.
- 4. Change the Group Settings. You will also be able to add or remove a *Parent Group* associated with the Group.
- 5. Press on "More" to **Delete** the Group.